

Quality is a fundamental value for Se.co.pack, characterizing all processes, functions and people. Quality is the basis of its development strategy and its own business of Stretch Film Transformation, trade of stretch film and other packaging materials.

Se.co.pack Srl has therefore defined its own Quality Policy; the fundamental principles are pre-requisites for the company's activity, with a commitment to satisfy the needs of all stakeholders: Customers, Collaborators, Management, Suppliers, Ownership and the Community of the territories where the Company operates.

In order to satisfy the stakeholders, Se.co.pack S.r.l has adopted a Quality Management System with the purpose of:

1. Define the responsibilities of the Quality Management System to ensure consistent guidance to the context and the strategic directions of the organization.
2. Integrate the Quality Management System to the business requirements and corporate mission;
3. Implement, the process approach and promote risk-based thinking to identify, prevent and manage different types of risk, both in business processes and in the value chain, while enhancing its ability to seize development opportunities;
4. Periodically verify the degree of efficiency and effectiveness achieved by the Quality Management System, taking any appropriate corrective and risk management actions to achieve objectives;
5. Ensure the availability of adequate resources for the implementation, maintenance and improvement of the Quality Management System;
6. Plan activities and investments by adequate assessing of the financial aspect and the cost/benefit ratio, thus ensuring the company's financial strenght, technological innovation and business continuity, for the benefit of all stakeholders;
7. Meet Customers' needs, ensuring a product and service compliant to the requests and requirements specified therein, in accordante with national and international mandatory regulations;
8. Anticipate Customers' expectations, innovating the products and services offered, with a view to high quality and environmental and economic sustainability, guaranteeing an excellent customer experience;
9. Promote to the internal and external community its corporate culture oriented towards ethics, transparency, environmental protection, safety, respect and equal opportunities;

	<b>QUALITY POLICY</b>	Data 10/04/2022 Revisione: 01 Pag. 2 a 2
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10. Ensure well-being, health, safety and quality of work, to anticipate and meet workers' expectations, with a company benefit from their competence and professionalism;

11. Involve staff in the adoption, implementation and improvement of the Quality Management System, promoting awareness of the importance of the company's activities as a tool for customer satisfaction;

12. Ensure the effectiveness of decisions based on the analysis of data and documented information, involving staff on objectives and analysis of results;

13. Establish continuous improvement goals in compliance with applicable requirements.

The company Se.co.pack S.r.l has therefore developed, and keeps updated, its own Quality Management System certified in accordance with the requirements of UNI EN ISO 9001:2015, to enable the achievement of the objectives defined and reviewed periodically in the Management Review.

Se.co.pack S.r.l is committed to keeping the Quality Policy up-to-date, ensuring that it is communicated and understood within the organization and available to all interested parties.

Rivanazzano Terme 25/03/2025

The Company Management